

New West Cumberland Hospital Update

Newsletter for staff & stakeholders

Issue 1: August 2009

“The redevelopment will use state-of-the-art technologies to deliver a low carbon healthcare facility that will be environmentally sustainable into the future”

CONTENTS

Page 2

- Meet the Team

Page 3

- Staff Engagement
- Staff Update Sessions

Page 4

- Improving our patients' experience

Page 5

- Public Engagement

Page 6

- The three things that could change your experience

Page 7

- How to get involved

WELCOME

Welcome to the first edition of our newsletter which is designed to keep our staff and stakeholders up-to-date with the £100 million re-development of West Cumberland Hospital.

The decision to go-ahead with the redevelopment of the Hensingham site will see the biggest single investment into healthcare for West Cumbria in over half-a-century. It presents an immensely exciting opportunity to create a new healthcare facility aligned to NHS Cumbria's *Closer to Home* strategy, to deliver hospital care into the 21st Century.

As you will be aware, our Trust appointed a Project Team to oversee the redevelopment and plans are now moving ahead extremely quickly.

PROGRESS REPORT

- ✓ £100 million development is underway
- ✓ Laing O'Rourke has been appointed as the main contractor
- ✓ Fast track programme in place so that work can start this year
- ✓ Estimated spend this year will be over £6 million
- ✓ Detailed plans are now being developed for essential enabling works, which are due to commence on site in November
- ✓ The main work is scheduled to start in April 2010 following approval of our Business Case
- ✓ Active programme of consultation and engagement with our clinical teams, stakeholders, local authorities and our healthcare partners – NHS Cumbria and Cumbria Partnership NHS Trust
- ✓ We want to hear YOUR views too!

MEET THE TEAMS

The Trust's Project Team



The Project Team members who are overseeing the development for the Trust.

Right to left: David Hounslea (Project Director); Peter Fairclough (Project Manager); Catherine Lomax (Management PA/New Hospital Project Office) and Suzanne Halsall (Head of Financial Strategic Planning).

The Laing O'Rourke Team



Left to right: Gareth Burton (Project leader) Sean Cambridge (Design Manager)
Alex Beedle (Preconstruction Manager)

The Design Team



Right to left: Sean Kember (Architect) John Hatton (Services), Jane Imbush (Clinical Planner), Derek Forbes (Structure), Emma Gardner (Sustainability) John Cooper (Architect)

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Hospital services will be maintained during the works on the site and interim parking arrangements organised. We will try to keep disruption to staff, patients and visitors to a minimum

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There will be better parking and improved accessibility with the redevelopment of the hospital. We will also be looking into the possibility of bringing public transport right into the site



STAFF ENGAGEMENT

- The Project Team has held initial workshops with groups of clinical staff to look at options for developing the site and start putting together the clinical brief for the designers
- Further clinical engagement and input to the project will happen through a number of User Groups whose role will be to discuss and agree with the designers the detailed plans for the new development
- The User Groups will be organised on a “care stream” basis and will be: Academic Development; Elective Care; Emergency Care; Family Services; Ongoing Conditions; Mental Health and Support Services
- The Users Groups will be overseen by a Clinical Steering Group which will set the overall model of care, co-ordinate the clinical input and ensure that we take every opportunity to organise our services in the best way possible to deliver the best care to our patients and the best environment for our staff
- Over the next few weeks the membership of the User Groups will be identified and meetings with Laing O’Rourke’s designers will get underway and continue on a regular basis through to Christmas

STAFF UPDATE SESSIONS

Mike Walker, Clinical Lead for the redevelopment, and Mike Greene, A & E Consultant, will be holding sessions to update and involve staff. These will give all staff at West Cumberland Hospital an opportunity to find out about the plans and have a voice in the redevelopment.

Wednesday 16 September	12.00 noon	Boardroom
	5.00 pm	Boardroom
	8.00 pm	Boardroom
Tuesday 23 September	12.30 pm	Boardroom
	5.00 pm	Boardroom
	8.00 pm	Boardroom

IMPROVING OUR PATIENT'S EXPERIENCE



We will be doing everything we can to enhance the experience of our patients within the new development of West Cumberland Hospital.

Current Department of Health guidance suggests that all hospitals should aim for single sex accommodation with en-suite facilities and this is being considered as part of the overall design.

MAXIMISING THE VIEWS

West Cumberland Hospital is one of the view hospitals in England that can lay claim to magnificent views overlooking the Lake District fells and out to sea over the coastal town of Whitehaven. Laing O'Rourke designers plan to capitalise on this by ensuring that our inpatient areas take full advantage of these views and the facilities are also a good place to work providing a light and airy feel.



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Our new hospital will be light and welcoming for our staff, patients and visitors. It will have a new entrance with easy access and signage for wards, outpatient areas and facilities

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Our architects and designers will be taking note of best practice in other healthcare developments

PUBLIC ENGAGEMENT

Local Involvement Networks (LINks) were set up in April 2008 to give local people a stronger voice in how their health and social care services are delivered.

Cumbria LINK is now established and is engaging with local health and social care organisations, local people and the NHS. It has been working closely with our Project Office and is involved in the plans for the redevelopment of the hospital.

They recently held a series of focus group sessions with representatives from community groups. A report has been produced and is with the Project Team for further consideration in moving forward the designs for the new facilities.

The focus groups came up with the following:

- The need for a travel plan for all users of all types of transport who visit West Cumberland Hospital
- Clear coordinated signage
- Redesign of drop-off points
- New layout of services to reduce patient stress
- More priority for privacy and security for both patients and staff
- Improved standards of ward provision
- Improved standards of visitor provision

Cumbria LINK www.cumbrialink.org.uk

IF YOU COULD CHANGE THREE THINGS ABOUT WEST CUMBERLAND HOSPITAL'S PATIENT ENVIRONMENT – WHAT WOULD IT BE?

We are very keen to hear from our patient support groups who can tell us the three things that would help improve their experience of the West Cumberland Hospital – Better parking? Better signage? Easier access? Better chairs? Access to information?

Please complete the form below, post to the address given, email or drop into our New Hospital Suggestion Box in the foyer. Your comments will be considered by the architects as they produce designs for the redevelopment.

This questionnaire will be the first of a number we will be providing in this newsletter for staff and patients

These three things would improve my experience of the West Cumberland Hospital:

1

2

3

Name:

Representing (Your Patient Support Group or Carers Organisation):

Contact Details:

Please return to: The Project Office, West Cumberland Hospital, Hensingham, Whitehaven CA28 8JG, or post in our Patient Suggestion Box in the Main Foyer or email wchproject@ncumbria-acute.nhs.uk

HOW TO GET INVOLVED

We want the redevelopment of West Cumberland Hospital to be as open and inclusive as possible so we are making every effort to ensure we communicate with our staff and stakeholders throughout the process.

- Look out for future issues of this newsletter – we'll be issuing it once a month to tell the story of the redeveloping hospital
- Further information, including all key decisions affecting the West Cumberland Hospital project made by our Trust Board, will be provided on our Staff Brief which is issued following each meeting and included in this newsletter for our stakeholders
- We will be developing a dedicated website for the project and will post lots of information and latest news onto this site that will be available to our staff and public
- You can post any questions concerning the development to our dedicated email address wchproject@ncumbria-acute.nhs.uk and any issues related to the new hospital will be passed to the project team for consideration
- Pop into the Project Office (located opposite WH Smith in the main entrance at West Cumberland Hospital) and our staff will be on hand to answer any queries

NB: The artists' impressions included in this newsletter are designed to give a flavour of the redevelopment and are not complete or finalised designs

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We will transform our health facilities for our patients, staff and community taking account of current guidance in respect of privacy & dignity in all areas

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