

New West Cumberland Hospital Update

Newsletter for staff & stakeholders

Issue 2: Nov/Dec 2009

“Hospital services will be maintained during the works on the site and interim parking arrangements organised. We will try to keep disruption to staff, patients and visitors to a minimum”

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KEEPING OUR STAFF AND COMMUNITY UP-TO-DATE

Welcome to the second newsletter about the re-development of West Cumberland Hospital. This newsletter is part of our communications plan to keep our staff, patients and community up-to-date as the project gathers pace.

The first newsletter was circulated across West Cumbria in late August and has proved very popular.

We are continuing to engage with our staff, patients and community on this exciting £100 million investment for healthcare of West Cumbria. Please do complete our survey (page 7) and tell us the three things that could

PROGRESS SO FAR

- ✓ The plan is on track!
- ✓ The Strategic Health Authority – NHS North West – has approved our Outline Business Case. This now goes forward to the Department of Health for their approval
- ✓ £6.8 million funding has been released to start decanting, demolition and enabling works
- ✓ The Trust's Clinical User Groups (see page 3) are getting close to reaching agreement over the designs for clinical areas
- ✓ Site surveys are being conducted around the site and in the hospital to prepare for work to begin
- ✓ The first areas to be decanted will be Buttermere (now the Copeland Unit), Crummock and Windermere
- ✓ The decanting plan has been prepared and will be issued on the new website (see page 4)
- ✓ Land known as the “top field” will be leased from Ashtenne Developments for use as the contractors' compound to prevent congestion on the site. A planning application has been submitted to Copeland Borough Council.

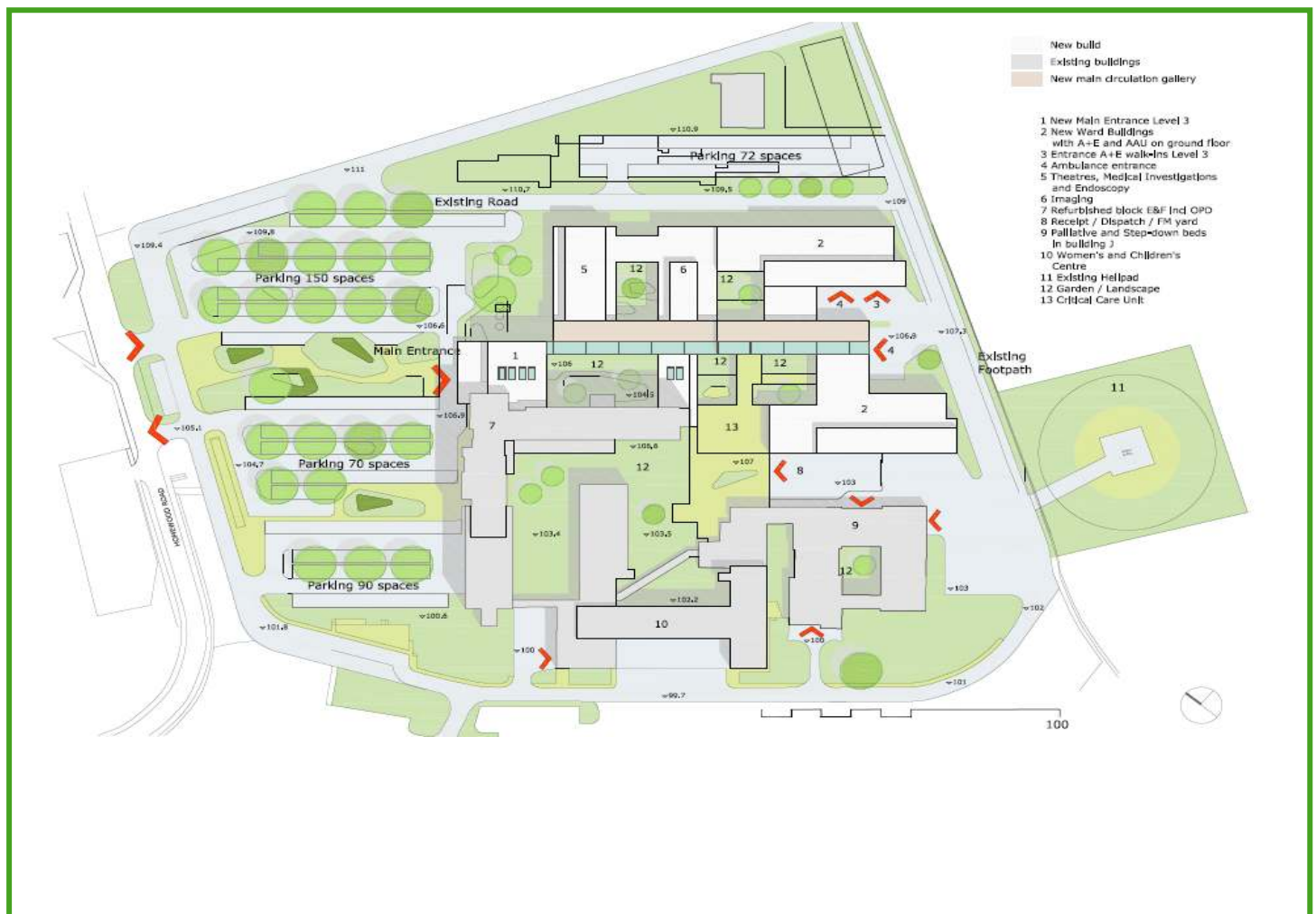
TAKING SHAPE

NHS North West – our Strategic Health Authority has approved our Outline Business Case for the £100 million redevelopment of West Cumberland Hospital. The SHA has also released an initial funding allocation so that we can begin enabling works which we expect to start before Christmas.

The £6.8 million capital funding is allowing us to develop full design proposals for the site which are being worked through with the clinical and non-clinical user groups set up within the hospital to ensure full involvement of staff in the project. Internal layout plans for each department are now also being developed which will be reviewed by the user groups at the end of November.

We also plan to lease a piece of land (known as the “top field”) and have submitted a planning application to Copeland Borough Council. This will provide a compound for contractors to use so that it keeps the main routes into the hospital clear for staff, patients and visitors. Contractors will gain access to the site from here, thus avoiding using the ring-road around the hospital. This ring-road will also become two-way to ease traffic on the site, and car parking spaces lost as a result of this work will be replaced elsewhere on the site.

The plans continue to evolve through our clinical user groups (see page 3) and below is an outline plan of the overall design for the redeveloped hospital.



WORKING TOGETHER TO GET THE BEST FROM OUR NEW HOSPITAL



The Elective Care Services User Group at work

USER GROUPS

Six User Groups have been working closely with architects and the West Cumberland Hospital Project Team to develop the design for the new areas within the redeveloped hospital.

The User Groups are led by the clinical and non-clinical service leads within the hospital and have a crucial part to play as the redevelopment progresses. They have been organised on a care stream basis.

The groups are: Academic Development; Elective Care; Emergency Care; Family Services; Ongoing Conditions and Support Services. Colleagues from our partner organisations including NHS Cumbria, CHOC and the University of Cumbria are also involved on our user groups to ensure we develop a scheme which meets everybody's needs.

Elective Care Services User Group

Mr Patrick Armstrong, Consultant Orthopaedic Surgeon (Joint Chair); Dr Shahedal Bari, Consultant Respiratory Physician (Joint Chair); Richard Heaton, Head of Nursing Surgical Division; Val Wright; Matron, Surgical/Orthopaedics; Sheena Todhunter; Matron, ITU/Ophthalmology/Theatres; Joanne Pickering; Matron, Emergency Medical Admissions Unit, A&E and Medicine; Ed Tallis, Divisional General Manager, Surgical Division; Crea Simpson; Lead Nurse Outpatients; Anne McLaren, Divisional General Manager, Medical; Infection Prevention Team; Christine Musgrave, Productive Ward Co-ordinator; Endoscopy (Nursing); Dr Barbur Javid, Consultant, General Medicine; Mr Will Sellar, Consultant Ophthalmologist; Sue McKeever, Senior Dental Officer, Dr Neil Watkinson, Consultant Anaesthetist.

Emergency Care Services User Group

Mr Charles Brett; A&E Consultant (Chair); Lynn Anderson, Head of Nursing A&E; Joanne Pickering, Matron Emergency Medical Admissions Unit, A&E and Medicine; Sheena Todhunter, Lead Nurse, ITU and Ophthalmology; Diana Shead, Head of Allied Health Professionals, Nursing & Clinical Support; Jean Grubb, Professional Head Radiology; Kathy Barnes, Business Manager Medical Division; Barbara Monk, Divisional General Manager, Medical Division; Lisa Drake, Locality Commissioning Manager PCT; Susan Blakemore, Managing Director CueDoc; Infection Prevention Team; Kate Willmer, Consultant Cardiologist.

Family Care Services User Group

Dr Deb Lee, Associate Medical Director, Family Services (Chair); Claire Moore, Head of Nursing Family Services; Anne Musgrave, Head of Midwifery; Shiona Taylor, Ward Sister, Paediatrics; Denise Lightfoot, Matron, Maternity; Jan Cottrell, Special Care Baby Unit; John Eldred, Consultant Gynaecologist; Mahfud Ben-Hamida, Consultant Paediatrician; Chris Howard, Business Manager Family Services; Gillian Smith, Interim Divisional General Manager, Family Services; Infection Prevention Team; Louise Mason Lodge, Senior Commissioning Manager (PCT).

Ongoing Conditions User Group

Dr Olu Orugun, Clinical Director / Consultant Physician Elderly Care (Chair); Dr Nicholas Russell, Consultant Physician Elderly Care; Crea Simpson, Lead Nurse, Outpatients; Joanne Pickering, Matron, Emergency Medical Admissions Unit, A&E and Medicine; Jean Addison, Sister, Day Surgery; Kathy Barnes, Business Manager, Medical Division; Barbara Monk, Divisional General Manager Medical Division; Infection Prevention Team; Clare Gorman, Business Manager Ongoing Conditions; Lisa Drake, Locality Commissioning Manager (PCT); Tracey Miffin, Physiotherapy Services (PCT); Ann Stanton, Vascular Nurse Practitioner; Nick West, Haematologist; Brenda Fearon, Fracture Clinic; Andrea Thomlinson, Matron Long Term Conditions; Mr Mike Walker, Consultant Surgeon.

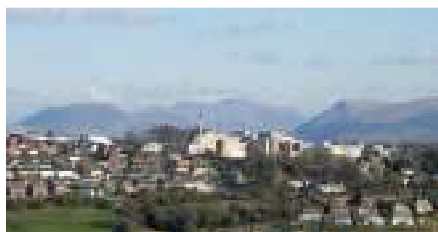
Support Services User Group

Steve Dougan, Estates & Facilities Quality Manager (Chair); Carol Johnston, Facilities Quality & Performance Manager; Mark Thomas, Head of Informatics; Andrew Adams, Estates and Facilities Information Manager; Ian Hoyles, Head of Procurement; Paula Irving, Head of Portering; Kathryn Ball, Head of Pharmacy; Infection Prevention Team; Anne McLaren, Divisional General Manager, Medical Division; Ian Belton, Consultant Medical Physicist; Francine Duncan, Pathology Services manager; Gillian Agnew, Medical Records Manager; Sean Hoban, Maintenance Manager.

Academic Development User Group

Mr Andrew Robson, Associate Medical Director, Education & Training (Chair); Mike Greene, A&E Consultant / Clinical Tutor; Martin Gannon, Director, University of Cumbria; Dr Belinda Stanley, Clinical Lead, Research & Development; Leon Jonker, Research & Development Manager; Sheila Marsh, Head of Library Services; Barbara Hoyles, Business Manager, Academic Unit

THE DECANTING PLAN - OUR FIRST MOVES



A major challenge for the redevelopment project has been to work out how to clear areas of the existing site to make way for the new buildings. A tremendous amount of thought has gone into this by Laing O'Rourke's team and the Trust's Project Team over many weeks to come up with the best solution possible.

The most complex aspect has been to ensure at all times we can continue to operate our services at West Cumberland Hospital safely and effectively, while minimising disruption. However, due to the size of the redevelopment, some inconvenience may be unavoidable.

Staff affected will continue to be consulted throughout the moves to make sure we minimise any impact on services. We are sure that any short term disruption will be worth it to bring about the new hospital.

Below are the potential main service moves already discussed. The Project Team are still working through the detail of other relocations and the full details will be issued on our forthcoming website.

Department / Present Location	Transferring to:	Date by
Cumbria Partnership risk offices, Block P, level 2	Staff Hostel, ground floor	January 2010
Pre Assessment, Block P, level 2	Cumbrian Clinic OPD	January 2010
EMI Day Hospital, Block P, level 3	Staff Hostel, ground floor	January 2010
Crummock Ward, Block B, level 3	Jenkin Ward, Block D, level 5	December 2010
Copeland Unit, Block B, level 3	Melbreak Ward, Block F, level 6	February 2010
Medical Investigations, Melbreak Ward, Block F, level 6	Gable Ward, Block D, level 4	January 2010
Daycase / admissions, Melbreak Ward, Block F, level 6	Cumbrian Clinic Ward and Skiddaw	January 2010

If you do have any concerns or questions, please contact the Project Team (you'll find them in the foyer opposite WH Smith) or on 01946 523563.

STAFF ENGAGEMENT

“ There will be better parking and improved accessibility with the redevelopment of the hospital. We will also be looking into the possibility of bringing public transport right into the site ”

- Thank you to all those who have taken part or attended our staff engagement sessions so far – your input is valued and is appreciated
- The Project Team held initial workshops with groups of clinical staff during May, June and July to look at options for developing the site and started to put together the clinical brief for the designers
- Further clinical engagement and input to the project is now happening through a number of User Groups, whose role is to discuss and agree with the designers the detailed plans for the new development
- The User Groups have been organised on a “care stream” basis - Academic Development; Elective Care; Emergency Care; Family Services; Ongoing Conditions and Support Services
- The Users Groups are overseen by a Clinical Reference Group which is setting the overall model of care, co-ordinating the clinical input and ensuring that we take every opportunity to organise our services in the best way possible to deliver the best care to our patients and the best environment for our staff. The members of this group include NHS Cumbria.

The Project Team



The Project Team members who are overseeing the development for the Trust. Right to left: David Hounslea (Project Director); Peter Fairclough (Project Manager); Catherine Lomax (Management PA/New Hospital Project Office) and Suzanne Halsall (Head of Financial Strategic Planning).



Karen Kershaw, Head of Risk Management, has joined the West Cumberland Hospital Project Team. Karen is the Clinical Planner / Risk Manager for the redevelopment.



Our architects and designers will be taking note of best practice in other healthcare developments



PUBLIC ENGAGEMENT



David Hounslea, Project Director, with Catherine Lomax, Project Office PA, at the Trust's exhibition stand at Cumbria LINK Annual General Meeting
© Courtesy of The Whitehaven News

We have been working closely with our stakeholders as the project for the redevelopment of the West Cumberland Hospital gathers pace.

Our Project Team attended Cumbria LINK's Annual General Meeting in Whitehaven Civic Hall where we set up a stand and gave out information to the public. (Cumbria LINK www.cumbrialink.org.uk)

We have been heavily involved in a Health Impact Assessment which is being carried out on the project by colleagues from the Public Health team at NHS Cumbria. Representatives from a large range of organisations in West Cumbria were invited to an event at the Civic Hall in Cleator Moor, where they spent the morning helping with a series of workshops assessing what the impact of the redevelopment would have on the health of the local community.

We have given presentations on the project to a number of local groups including the Hillcrest and Hensingham Neighbourhood Forum.

Our first newsletter was distributed across West Cumbria thanks to the help and support of Cumbria LINK.

Our new website will be up and running shortly. It will be www.buildingyourhospital.ncuh.nhs.uk. See the website when it's live for latest news and events.



IF YOU COULD CHANGE THREE THINGS ABOUT WEST CUMBERLAND HOSPITAL'S PATIENT ENVIRONMENT – WHAT WOULD IT BE?

We are very keen to hear from our patient support groups who can tell us the three things that would help improve their experience of the West Cumberland Hospital – Better parking? Better signage? Easier access? Better chairs? Access to information?

Please complete the form below, post to the address given, email or drop into our New Hospital Suggestion Box in the foyer. Your comments will be considered by the architects as they produce designs for the redevelopment.

This questionnaire will be the first of a number we will be providing in this newsletter for staff and patients

These three things would improve my experience of the West Cumberland Hospital:

1

.....

2

.....

3

.....

Name:

Representing (Your Patient Support Group or Carers Organisation):

Contact Details:

Please return to: The Project Office, West Cumberland Hospital, Hensingham, Whitehaven CA28 8JG, or post in our Patient Suggestion Box in the Main Foyer or email wchproject@ncumbria-acute.nhs.uk

HOW TO GET INVOLVED

We want the redevelopment of West Cumberland Hospital to be as open and inclusive as possible so we are making every effort to ensure we communicate with our staff and stakeholders throughout the process.

- Look out for future issues of this newsletter – we'll be issuing it regularly to tell the story of the redeveloping hospital
- Further information, including all key decisions affecting the West Cumberland Hospital project made by our Trust Board, will be provided on our Staff Brief which is issued following each meeting and included in this newsletter for our stakeholders
- We will be developing a dedicated website for the project and will post lots of information and latest news onto this site
- You can post any questions concerning the development to our dedicated email address wchproject@ncumbria-acute.nhs.uk and any issues related to the new hospital will be passed to the project team for consideration
- Pop into the Project Office (located opposite WH Smith in the main entrance at West Cumberland Hospital) and our staff will be on hand to answer any queries
- You can telephone the Project Office on 01946 523563

“ We will transform our health facilities for our patients, staff and community taking account of current guidance in respect of privacy & dignity in all areas ”

NB: The artists' impressions included in this newsletter are designed to give a flavour of the redevelopment and are not complete or finalised designs